

## Texas Drinking Water Investigation Resources and Publications

1. TCEQ has primary enforcement authority for implementing the national drinking water regulations in the State of Texas. TCEQ routinely monitors public water systems for drinking water regulatory compliance. The TCEQ environmental complaint hotline is 1-888-777-3186, or on-line at: <http://www.tceq.texas.gov/complaints>.
2. TCEQ's Safe Drinking Water Information System (SDWIS) data base contains information on Texas water utilities. You can access SDWIS at <http://dww2.tceq.texas.gov/DWW> where you can look up Texas water system information. To contact TCEQ specifically, please see the following:
  - **E-Mail** [pdws@tceq.texas.gov](mailto:pdws@tceq.texas.gov)
  - **Call 512/239-4691**. This line is answered 8 a.m. – 5 p.m. Monday thru Friday except for state holidays. To connect with the person you need, tell the receptionist why you are calling. (This line serves all programs in our Water Supply Division.)
  - **Fax 512/239-6050**. This line goes directly to our Public Drinking Water Section,
  - **Regular mail**. Submit records or correspondence to:  
Water Supply Division PDWS MC-155  
Texas Commission on Environmental Quality  
P.O. Box 13087  
Austin, TX 78711-3087
3. A list of laboratories accredited by the State of Texas to conduct environmental analysis, including Drinking Water, can be accessed on the following web-address: [http://www.tceq.texas.gov/assets/public/compliance/compliance\\_support/qa/txnelap\\_lab\\_list.pdf](http://www.tceq.texas.gov/assets/public/compliance/compliance_support/qa/txnelap_lab_list.pdf) or by contacting TCEQ at (512) 239-3754.
4. To lodge an inquiry or complaint into any community health issues, you may contact the Texas Department of State Health Services (TDSHS) at (512) 776-2150 or by email via internet inquiry at <http://www.dshs.texas.gov>
5. You can find additional information on National Primary and Secondary Drinking Water Standards at: <http://www.epa.gov/safewater/contaminants>
6. To learn more about the Safe Drinking Water Act (SDWA) or drinking water in general, you may call the Safe Drinking Water Hotline at 1-800-426-4791.
7. And lastly, for information about drinking water and point-of-use (in home) filtration systems, you may check the NSF International website at: [http://www.nsf.org/consumer/drinking\\_water](http://www.nsf.org/consumer/drinking_water). The NSF's Consumer Information Office can be contacted at 1-800-673-8010 or by email at <http://www.nsf.org/contact-us>